



# SENIOR & LONG TERM CARE DIVISION COMMUNITY SERVICES BUREAU Home Health Policy Manual

**Title:** Home Health Policy 411  
**Section:** ELIGIBILITY FOR SERVICES  
**Subject:** Referral Process  
**Reference:** ARM 37.40.702  
**Supersedes:** Policy 411, Issued 01/01/2000

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## REFERRALS

The Home Health agency may accept referrals for Home Health services from any source, but the member's primary physician must order such services before implementation.

The physician's verbal order for services must be received, documented, and dated in the member chart by agency personnel before the first visit.