

SHARED SERVICE DELIVERY

April 822, 2021

PURPOSE

Shared service delivery allows Personal Assistance Service (PAS) providers to efficiently and flexibly provide PAS services to multiple members within a combined authorization.

Montana is experiencing a direct care worker shortage. Shared service delivery is a mechanism to help address this gap and meet member needs more efficiently. Shared service delivery is possible in accessible space apartment complexes; however, not all of them provide this service.

SERVICE LIMITATIONS

~~Shared service delivery is possible in accessible space apartment complexes; however, not all of them provide this service.~~

Duplicate services cannot be billed for the same member for the same period of time. For example, a BSW/PCABig Sky Waiver Personal Care Attendant and CFC/PCACommunity First Choice Personal Care Attendant cannot bill for the same hour on the same day for the same member.

Administrative services cannot be billed as a waiver service. For example, an agency staff person responsible for coordinating schedules cannot be billed as a waiver service.

Providers should consult the current fee schedule for details on the PCA shared service delivery rate.

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