

Successful Revisit Survey

The revisit survey is completed after the Initial, Recertification, Complaint or Fire Life Safety (FLS) survey when deficiencies were cited on the prior survey. The revisit survey focuses on determining if the facility has met the requirements for the areas of concern cited on the original survey. Here are a few helpful hints for having a successful revisit survey:

- Prepare:
 - Prepare your documents and supporting information together for each deficiency. The evidence for the facility would be processed efficiently if it is organized in a manner where it correlates to the evidence within each deficiency. The documentation will be reviewed and corrections will be validated for completion.
 - Ensure staff education is adequate by interviewing your own staff on what they were educated on. Do the responses correlate to the language and topics of deficient practice in each deficiency? If not, further education may be necessary.
 - Ensure staff have adequate knowledge of the facility policies and procedures, and where they can access these if needed.
 - Maintain new systems each day which were implemented or modified to ensure corrections are sustained. Interviews with staff should support the new or modified systems and how staff would carry out some of the changes or processes.
 - Ensure staff on the floor have knowledge of the corrections, why they are made and how they will be maintained. Education should incorporate the QAPI process, so staff are aware changes are for quality improvement efforts.
 - If a system or correction must be changed from what was originally documented on the plan of correction, the QAPI process would reflect why this occurred and how the change will be carried out. Monitoring should be ongoing and able to identify any breakdown in the system or corrections made by the facility. The goal is to prevent the deficient practice from occurring in the future.