

Montana Health Care Programs MESSENGER

Keeping Your Medicaid Coverage

With the end of the Public Health Emergency (PHE), DPHHS has been in the process of redetermining all current Medicaid member's eligibility. During the PHE, the eligibility process was adjusted so member would remain eligible throughout the PHE. Since this is no longer in effect, it is essential that DPHHS has your up-to-date contact and demographic information. If DPHHS is unable to reach you, your coverage may end.

If you have not already, please update your information for Medicaid as soon as possible. The fastest way to update your information is to go to <https://apply.mt.gov/> and follow the directions that appear on the front page. You may also call the Public Assistance Healthline at (888) 706-1535 or mail a letter to DPHHS, P.O. Box 202925, Helena, MT 59620-2925. You may also go to your local [Office of Public Assistance](#) or fax a letter with the member's name, date of birth, case number (if known), social security number, previous address, and new address to DPHHS at (877) 418-4533.

DPHHS needs you to update your contact information so they can update you on important changes and notices. Make sure you are checking your mail, email, and text messages as DPHHS has been reaching out to members to have them fill out redetermination packets. The redetermination packet is needed to see if you still qualify for Medicaid with the ending of the PHE. If you receive a redetermination packet or are requested to complete one, you must complete it by the deadline (30 days), or your Medicaid/HMK will end.

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Winter is Near!

You may apply for assistance at any time during the year by contacting the [local eligibility office](#) or [Tribal LIHEAP office](#). If you cannot reach your local eligibility office, call Montana's toll-free number at 1-833-317-1080.

The State of Montana, through the Department of Public Health and Human Services, offers two programs aimed at helping eligible Montanans.



Developmental Disabilities Program Information

The Developmental Disabilities Program (DDP) offers long-term services through the Medicaid Home and Community-Based Services (HCBS) waiver, also called the 0208 or Comprehensive waiver. This waiver pays for support services to help Montanans with intellectual and developmental disabilities live in their homes and communities, instead of an institution.

A person must be found eligible to receive services or be on the waitlist for the 0208 Waiver. Being eligible means that a person was born with a condition or experienced an illness or injury before the age of 18 that results in significant and permanent delays in development, impacting thinking and reasoning skills which significantly affects the ability of a person to complete various activities and tasks. There are two types of eligibility, based on the age of the person.

Children under eight years old receiving Part C Early Intervention or Family Education and Support services meet temporary "at risk" eligibility requirements because they have either been diagnosed with a physical or mental condition that has a high probability of resulting in a developmental disability or have significant delays in thinking and reasoning skills, physical development (including vision and hearing), speech/language development, social/emotional development, and self-help skills. This "at risk" eligibility must be replaced with formal eligibility by the DDP Eligibility Specialist by the age of eight.

Eligibility for people eight years or older is determined through the Developmental Disabilities Program and is separate from the eligibility requirements of other programs. Eligibility is not income-based and receiving assistance from other programs does not affect a person's potential eligibility for DDP-administered services.

The Montana Codes Annotated (MCA) 53-20-202 states, "Developmental Disabilities" means disabilities attributable to intellectual disability, cerebral palsy, epilepsy, autism, or any other neurologically disabling condition closely related to intellectual disability and requiring treatment similar to that required by intellectually disabled individuals if the disability originated before the person attained age 18, has continued or can be expected to continue indefinitely, and

The **Low-Income Home Energy Assistance Program (LIHEAP)** pays part of winter energy bills and may be able to assist with furnace emergencies for eligible people.

The **Weatherization Assistance Program** helps participants to improve the heating efficiency of their homes and thus reduce their energy consumption.

To apply for assistance, Montanans can submit a [combined LIHEAP and Weatherization application](#). The application can be completed online but must be printed and delivered or mailed to the [local eligibility office](#) listed on the last page of the application. See the Income and Resource Guidelines below to see the limits based on family size and income.

You may apply for LIHEAP during the heating season, which is October 1 through April 30 of each year, by contacting the [local eligibility office](#) or [Tribal LIHEAP office](#). You may apply Weatherization assistance at any time during the year.

results in the person having a substantial disability. The criteria is explained in detail in the [Determining Eligibility for Services for Persons with Developmental Disabilities in Montana: A Staff Reference Manual \(6th Edition - 2013\)](#).

If you are the legally responsible individual for someone you think may be eligible for the DDP 0208 Comprehensive Waiver and are interested in more information, please contact the [DDP Regional Office](#) for your area. Staff will provide information on the process for eligibility determination and the list of necessary documents and reports.

There is a wait time for DDP's 0208 Comprehensive Waiver services, so people are encouraged to complete the eligibility determination process and request placement on the waiting list as soon as eligibility has been established.

SNAP/TANF Program Payment Processing

SNAP is offering an online payment process as a convenience to our customers who wish to pay for their SNAP or TANF overpayment claim. By using the link below, you will be directed to another web page which will allow you to pay your repayment claim by either electronic check or by credit card (VISA, Mastercard, or America Express). You may pay the full claim amount or a portion of the claim amount.

The provider of these services does charge a transaction fee to their services. Electronic Check \$1.19. Credit card service \$1.19 + 3% of the payment claim amount.

If you choose to use this service; the total transaction amount will be displayed once you enter the repayment amount and choose the appropriate payment method. **Once a payment has been entered and submitted, processing may take up to two weeks for your payment to post to your account.**

If you have any questions regarding the use of this payment system, you may contact the Business and Financial Services Collection Tech at 444-0020.

This service is for SNAP or TANF overpayment claims only-please do not submit any other DPHHS payments here.

[Pay For SNAP/TANF Over Issuance Online Now](#)



Key Contacts

Montana Healthcare Programs/Medicaid/HMK Plus Member Help Line

For questions regarding benefits or Passport to Health:

1-800-362-8312

[MT Healthcare Programs](#)

Montana Relay Service

For the deaf or hard of hearing.

1-800-253-4091 or 711

Montana Public Assistance Help Line

For eligibility questions.

1-888-706-1535

[MT PUBLIC ASSISTANCE](#)

Transportation Center

For questions regarding travel or approval. **Call before you travel, or you may not be reimbursed.**

1-800-292-7114.