



TANF 1504-2 Underpayments

Supersedes: TANF 1504-2 (1/1/07)

Reference: ARM 37.78.430

Overview: Cases with a benefit underissuance may be restored or supplemented if one of the following conditions is met:

1. The underissuance was caused by the agency;
2. An administrative disqualification for Intentional Program Violation is reversed;
3. Federal regulations specifically state that a household is entitled to a restoration or supplement for lost benefits; or
4. All changes reported within the administrative month for the benefit month, if verification is received timely.

Underpayments are to be promptly corrected for current clients or those who would be current clients if the error had not occurred.

Supplements or restorations are not counted as income or as a resource in the month paid or the following month.

Underpayments are applied in their entirety to existing overpayments.

UNTIMELY/UNREPORTED CHANGES:

Benefits for a client caused underissuance are corrected prospectively once reported.

Benefits are not restored or supplemented in the event of an unreported change.

RESTORED BENEFITS TIME LIMITS:

Restored benefits are only allowed for the preceding 12 months from the following event date (whichever occurred first):

1. OPA is notified of a possible loss to a specific household. Notification can be either oral or written.
2. OPA discovers a loss to a specific household occurred.
3. Initiation of any court or hearing action.

HOUSEHOLD COMPOSITION CHANGES:

Underissuance is calculated using the household composition and situation at the time the error occurred. The payment is issued to the TANF household containing the majority original members. When the household with the majority members cannot be identified, located or determined, benefits are restored to the household containing the Primary Individual (PI) at the time the error occurred.

Effective Date: January 01, 2018