



Staff Interviews #1

1. How frequently did individuals go out for entertainment in the past month?

Staff Response: "Not sure of activities off top of my head because I am a nurse but can look at their activity profiles." "Some individuals go to animeals, play cards and some are homebodies". Norovirus outbreak started the day after Christmas so less activities over the past month.

2. What types of community groups or other activities in the community do individuals engage in? Who do individuals usually go with? How do individuals get there?

Staff Response: Some residents have case managers that coordinate outside resources. Some engage in the senior center, out to lunch, when weather permits ALF fieldtrips such as a local farm with animals. ALF transport van primarily for medical but also shopping trips or ALF field trips. Residents use the public bus, paratransit, case managers coordinate, family/friends, etc.

3. Do individuals have any activities they are required to attend?

Staff Response:

"There are no required activities. All volunteer." Will ask if resident want to attend activities such as resident council meeting. If any residents have any issues will discuss during resident council meetings. Ombudsman attend resident council meetings with social services and nutrition department.

4. How do individuals see or make plans with their friends when they wish?

Staff Response:

"Own free will. Visitors are allowed 24/7. Can come and go as please." If need transportation, ALF provides within reason. "Many residents not social and we try to support social activity. Some residents don't have family, only have ALF staff."

5. How frequently can individuals see and/or communicate with their families.

Staff Response:

"Anytime they want." ALF has a resident phone for all residents to use to contact family/friends. Some residents have a phone in their room or a cellphone. "Its their choice." If resident unable to get ahold of family independently, social services will assist with contacting family. Some residents need help using a phone and activities will assist. ALF has no restrictions on visitation.

6. How do individuals get places when they want to do something outside of the home?

Staff Response:

Use the public bus and the bus schedule is posted in the communal area. Many residents are independent and can use the bus alone. One resident has a car they can drive. ALF will try to assist with transportation if needed. OT/PT will get on the bus with resident to help them learn how to use if needed. Residents also use paratransit, medicab and family/friends will drive. ALF will assist with resident completing Paratransit application and requesting the physician provide correct documentation if needed.

7.Do any individuals have a competitive, integrated, paid job or volunteer in the community.

Staff Response:

One resident works at ORI once a week. Residents are welcome to work or volunteer.

8.Do individuals vote in local, state or federal elections?

Staff Response: Yes. Social Services will facilitate if resident wants a mail in ballot or to vote in-person. Make sure all residents have an opportunity to vote if wanted.

9.What happens if individuals choose not to leave their home to attend planned activities or are otherwise unable to do so?

Staff Response:

“Own free will. Can’t force anyone to participate in anything. Even medical.” After 3 times of not taking medication, will contact doctor of concern due to safety. Totally up to residents what they do but try to encourage activities and leaving room after covid-19

10.How do individuals choose what to buy with their money and how do they go out and spend it?

Staff Response:

Some residents have STAs that assist or have a payee that sends money or independently manages finances. Some residents use Walmart.com to order things, activities will shop one day a month purchasing up to 8 items for residents, or get items delivered, shop independently or family/friends’ pickup items. It’s the members choice. Often items ALF pickup for residents involves snacks or whatever they want besides alcohol. ALF wont purchase alcohol for residents but they are welcome to have alcohol and purchase it.

11.How do individuals dictate their daily schedule?

Staff Response:

“Own free will.” Meals can be delivered to room if they prefer or miss a scheduled mealtime. Med pass is scheduled time range, but residents don’t have to take medication. If resident doesn’t take medication, have to take from room due to safety. ALF staff always ask permission to clean or enter a resident room. “Just like living out in the community.” Some residents are not that active and like to stay in their room to watch tv and eat. Residents can do whatever they want as long as not in danger to self or others.

