



# Child Support Services Division (CSSD) Missoula Office

**Phone: 1 (800) 346-5437 Fax: 1 (406) 444-9626**

### Make a payment

[Child Support Payments](#)

or

CSSD PO Box 8001  
Helena, Montana 59604

### Return documents

CSSD Central Mail Unit  
PO Box 202943  
Helena, MT 59620-2943

## CSSD Application for Services is now CSSD Enrollment for Services.

See FAQ below.

For general information, such as your case number or the name of your investigator please call or email the administrative staff below, they will be happy to help.

If you know your investigator please contact them directly, see investigator list below.

Administrative Staff	Extension#	E-mail
Megan King	1099	Megan.King@mt.gov
Rose Frishkorn	1091	Roseanna.Frishkorn@mt.gov

Usually, questions can be answered by email.

Questions regarding sensitive case information will be answered by phone.

Investigator	Extension#	E-mail
Anderson, Annabelle	0446	Anna.Anderson@mt.gov
Chaffey, Casse	0023	CChaffey@mt.gov
Christianson, Abbie	0553	Abbie.Christianson@mt.gov
Eckley, Alison	1090	aeckley@mt.gov
Friesz, Amanda	0133	Amanda.Friesz@mt.gov
Gunderson, Lauren	1092	Lauren.Gunderson@mt.gov
Guthrie, Katherine	1093	Katherine.Guthrie@mt.gov
Hallesy, Kristin	1095	kristin.hallesy@mt.gov
Jones, Tori	1098	tjones@mt.gov
Kirschten, Kimberly	0441	Kimberly.Kirschten@mt.gov
Kollmer, Jason	1100	jason.kollmer@mt.gov
Moe, Jessica	0179	Jessica.Moe@mt.gov
Mahoney, Shannon	1101	shannon.mahoney@mt.gov
Pappe, Kate	1102	KPappe@mt.gov
Steigerwalt, Debra	0026	Debra.Steigerwalt@mt.gov

Missoula Office of Child Support Services, 2675 Palmer ST STE C, Missoula MT 59808

# CSSD Application for Services is now CSSD Enrollment for Services

*Thank you for your patience  
as this is changed throughout our system.*

## FAQ:

### **How do I know my enrollment for services has been received?**

As part of the case opening process a letter is sent to the custodian and the non-custodial parent.

### **How long does it take to open the case?**

CSSD's goal is to have the case open within 10 calendar days of receipt. Federal regulation allows for 20 calendar days from receipt to open a case [45 CFR 303.2 (b)].

### **Can I go to the local office and turn in an enrollment for services?**

An enrollment for services can be dropped off at **any** Child Support Services Office, no matter where you live in Montana. CSSD Offices are located in Billings, Butte, Great Falls, Helena, and Missoula.

### **I am having problems with the online enrollment for services can someone walk me through the process?**

For help with the online enrollment for services, refer to administrative contacts below.

<b>Administrative Staff</b>	<b>Extension#</b>	<b>E-mail</b>
Megan King	1099	Megan.King@mt.gov
Rose Frishkorn	1091	Roseanna.Frishkorn@mt.gov
Sandy Girdler	1074	sandra.girdler@mt.gov
Lorrie Tracy	1088	Lorrie.Tracy@mt.gov
Carmen Cappis	1030	ccappis@mt.gov
Dianna Miller	1057	dmiller@mt.gov
Christine Caye	1141	Christine.Caye@mt.gov
Karen Ray	0033	Karen.Ray@mt.gov