BAC Workgroup: Beneficiary Support/Navigation, including Portal and Process Modernization

November 17th, 2026
4-6pm
Zoom: https://mt-gov.zoom.us/meeting/register/b7ZPMV3HSv6Zz9cmWOFmPQ

WELCOME 4-4:15

- Welcome and Introductions

WORKGROUP SCOPE AND ROLES 4:15-5:00

- Determine frequency of meeting and other meeting logistics
  - How often will we meet?
  - How long will we meet?
  - Determine format of meetings
- Review the BAC theme for this group.
  - Talk about what is and is not our focus.
- Determine roles of the group: Facilitator, Note Taker, and Reporter

CHARTER AND GOALS

- Draft Charter – Previously emailed to members
- Discussion Questions
  - Why does this group exist? (purpose)
  - What will we work on, and what won't we? (scope)
  - What could we realistically work on before January?
  - What information or examples would help DPHHS act on our ideas?

TASKS AND ASSIGNMENTS 5:00-5:45

- Determine next steps
- Assign tasks and due dates
- Schedule next meeting

PUBLIC COMMENT 5:45-6:00

ADJOURNMENT 6:00PM

Accommodations and questions
If you need any accommodations to take part, or have questions before we meet, please contact Savannah Olsen at savannah.olsen@mt.gov.