

# Montana Department of Public Health and Human Services (DPHHS)

## Non-Emergency Medical Transportation Medicaid State - Tribal Consultation

December 2022

# Topics

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Resources

# Modes of Transportation

## Personal

- A privately owned vehicle.

## Commercial

- Air or ground motor carrier, taxicab, or bus.
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.

## Specialized

- Motor carrier with an applicable public service commission license to transport physically disabled individuals (e.g. wheelchair or stretcher van).
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.

# NEMT Program Requirements

- NEMT is available to obtain medical services covered by Medicaid.
- Reimbursable mileage is calculated utilizing the closest site of service.
- Prior authorization is **required**.
- Per diem is not available when a round trip can be reasonably made in one day.
- Coverage is limited to the least expensive available mode of transportation.
- Attendant coverage is subject to medical necessity review.
- Mileage is rounded to the nearest whole mile.
- Mileage reimbursement is only available for loaded miles.
- Payment is made after the Medicaid Transportation Center confirms the appointment was attended.

# Section 209 Requirements

- The Consolidation Appropriations Act, 2021 added four new NEMT provider and driver requirements.
- The driver requirements apply to commercial, specialized, **and** personal transportation.
- Individual drivers providing NEMT services must:
  - Have a valid driver's license, and
  - Not be excluded from participation in any federal healthcare program.
- Providers of NEMT services should have processes in place:
  - to address any violation of state drug law, and
  - to disclose to Montana Medicaid the driving history of each employed driver.
    - This is a recordkeeping requirement. Unless specifically requested, the information does not need to be submitted to Montana Medicaid.

# NEMT – Personal Transportation

## Reimbursement

- Mileage
  - \$0.33 per mile
- Per Diem
  - Each meal: \$5.77
  - Hotel: \$41.93

## Payment Method

- Check
  - Issued after appointment attendance is confirmed.
  - Payment is not made if the total is less than \$5.00.

# Commercial and Specialized Transportation Provider Enrollment

- Providers enroll through the MPATH Provider Services Portal.
  - Website: <https://provider-mt-mms.optum.com/>
- Transportation providers will enroll as an atypical provider.
  - Commercial – Provider Type 23
  - Specialized – Provider Type 24
- Enrollment training guides can be found on the Montana Medicaid Provider Enrollment Page.
  - Website: <https://medicaidprovider.mt.gov/providerenrollment>

# NEMT – Commercial Transportation

## Claim Type

- CMS -1500

## Diagnosis Code

- In-town: Z02.90
- Out-of-town: Z75.3

## Procedure Code

- A0140 – Trip under 16 miles
  - One unit per trip
  - Round trip transports are billed as 2 units.
- A0100 – Trip 16 miles or more
  - One unit per mile

## Reimbursement

- A0140 - \$13.73 per trip
- A0100 - \$1.07 per mile



# NEMT – Specialized Transportation

## Claim Type

- CMS -1500

## Diagnosis Code

- In-town: Z02.90
- Out-of-town: Z75.3

## Procedure Code

- A0130 – Trip under 16 miles
  - One unit per trip
  - Round trip transports are billed as 2 units.
- A0100 – Trip 16 miles or more
  - One unit per mile

## Reimbursement

- A0130 - \$13.73 per trip
- A0100 - \$1.07 per mile

# Maintain a Dispatch Log

- Providers must maintain and retain original dispatch records.
- The dispatch log must include:
  - Member name
  - Originating address
  - Destination Address
  - Date
  - Time
  - Authorized units
  - Charges
  - Prior authorization number

# Resources

- Prior Authorization Requests or Questions
  - Medicaid Transportation Center
    - Phone: (800) 292-7114
    - Fax: (800) 291-7791
- Provider Enrollment
  - Montana Provider Relations
    - Phone: (800) 624-3958
    - Email: [MTEnrollment@conduent.com](mailto:MTEnrollment@conduent.com)
- Transportation Provider Page
  - Commercial
    - <https://medicaidprovider.mt.gov/23>
  - Specialized
    - <https://medicaidprovider.mt.gov/24>
- State Policy Contact
  - Transportation Program Officer
    - Lynea Linz
      - Phone: (406) 444-3182

# Resources and Contact Information

## Medicaid Transportation Center (Prior Authorization Requests or Questions)

- Phone: (800) 292-7114 | Fax: (800) 291-7791

## Montana Provider Relations (Provider Enrollment)

- Phone: (800) 624-3958 | Email: [MTEnrollment@conduent.com](mailto:MTEnrollment@conduent.com)

## State Policy

- Katie Hawkins, Allied Health Services Bureau Chief
  - Phone: (406) 444-4144 | Email: [Khawkins@mt.gov](mailto:Khawkins@mt.gov)
- Lynea Linz, Transportation Program Officer
  - Phone: (406) 444-3182 | Email: [Lynea.Linz@mt.gov](mailto:Lynea.Linz@mt.gov)

## Transportation Provider Page

- Commercial <https://medicaidprovider.mt.gov/23>
- Specialized <https://medicaidprovider.mt.gov/24>