

MPATH Care Management Module Organizational Change Management Project, Email Communication for 12/28/2020

Subject Line for Email: Cost Plans in MedCompass

Dear DDP Staff and Providers,

As we approach the end of the calendar year, I want to wish you all a safe and happy New Year! Thank you for all of your hard work on behalf of our members. I look forward to 2021 and all of the great things DDP providers, case managers and staff will accomplish, including implementing MedCompass.

Cost Plans in MedCompass

Below is important information regarding Service Authorizations and Cost Plan Lines in MedCompass.

1. Service Authorizations

All current Cost Plans and Service Authorizations will be available in MedCompass at go live on February 16, 2021. Providers and Case Managers will be able to see cost plan utilization. Each Provider will be able to see all services assigned to them per each member's Cost Plan. Providers will be able to reconcile prior authorization letters from MMIS with the Service Authorizations in MedCompass. **Please register and attend training for more information about these features.**

2. Cost Plan Lines

DDP is working hard to make the MedCompass Cost Plan look and feel similar to the current one. MedCompass has more flexibility on how Case Managers enter services into the system. Current Cost Plans will be loaded into MedCompass at go live. In addition, there will be two to three years of prior information loaded in the system. **Case Managers need to pay attention to the deadlines listed below as February 16, 2021 approaches.** There are deadlines for entering information into the system.

Have you registered for training yet?

A reminder that training registration is live! The deadline for registering is January 22nd. Please visit the 0208 Training Registration Survey Link found here:

[https://assurecare.az1.qualtrics.com/jfe/preview/SV_ah0RAte4P5rjpdP?Q_CHL=preview&Q_SurveyVersionID=current \[assurecare.az1.qualtrics.com\]](https://assurecare.az1.qualtrics.com/jfe/preview/SV_ah0RAte4P5rjpdP?Q_CHL=preview&Q_SurveyVersionID=current [assurecare.az1.qualtrics.com])

Once you register for training, please complete all of the required activities listed in the confirmation email before your training session.

Provider Agency Security Configuration – ACTION REQUIRED

Please complete the required actions for the Provider Agency Security Configuration information by December 31st. Please see our last email, dated 12/13/2020, for more information. Reach out with any questions regarding Provider Security Configuration Spreadsheets, questions can be emailed to

Ahahm@mt.gov.

Overview of Upcoming Milestones and Dates

We adjusted our milestones to align with the new go-live target date:

Milestone	Dates
Complete User Acceptance Testing (Validation)	Mid-December 2020
Initial draft of the User Security Configuration Spreadsheet verified by providers	December 31, 2020
Focus on System Readiness, completion of critical issues	Now-January 2021
Last Day for Entering New DDP/Part C/FES Members into AWACS	January 29, 2021
Last Day for AWACS Changes and Additions (ICP, EI, etc.)	February 3, 2021
Second draft of the User Security Configuration Spreadsheet verified by providers	February 1, 2021
Conduct Training	February 1-February 12, 2021
Release 1 Implementation	February 16, 2021

Remember to check the MedCompass website for up to date information about the MedCompass project: <https://dphhs.mt.gov/dsd/developmentaldisabilities/medcompasscaremanagementsystem/organizationalchangemanagementmaterials>.

Q&A Corner

If you have a question, please email mtdphhscaregmt@pubknow.com and I will answer it in an upcoming email.

Best,

Lindsey

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