

State & Regional Ombudsman

OFFICE ON AGING-SENIOR & LONG TERM CARE DEPT OF PUBLIC HEALTH & HUMAN SERVICES HELENA, MONTANA - SEPT 2008

STATE LONG TERM CARE OMBUDSMAN

Kelly Moorse
(406) 444-7785 or 1-800-332-2272
kmoorse@mt.gov

Office on Aging/DPHHS
P.O. Box 4210
HELENA, MT 59604

ASSISTANT STATE LONG TERM CARE OMBUDSMAN

Traci Clark
(406) 444-6995 or 1-800-332-2272
trclark@mt.gov

Office on Aging/DPHHS
P.O. Box 4210
HELENA, MT 59604

REGIONAL OMBUDSMAN

Vacant – contact Kelly Moorse
PO BOX 1309
GLEN DIVE, MT 59330
(406) 377-3564

Kathy Chaffee

Regional Ombudsman
6714 NEIBAUEER ROAD
BILLINGS, MT 59105
(406) 256-6568
iaoaging@usadig.com

Alana Kietzman

Regional Ombudsman
300 N. VIRGINIA, Suite 301
CONRAD, MT 59425
(406) 271-4191 or 1-800-266-4190
akietzman@3rivers.net

Mary Ann Hayes

Regional Ombudsman
PO BOX 1717
HELENA MT 59624
(406) 457-7376
mhayesa@rmdc.net

Vanessa Fitchett

Regional Ombudsman
AREA VI AGENCY ON AGING
110 MAIN ST SUITE #5
POLSON MT 59860-2316
(406) 883-7284
ombudsman@area6aging.org

COUNTIES SERVED

Area I Agency on Aging

Carter, Custer, Daniels, Dawson, Fallon, Garfield
McCone, Phillips, Powder River, Prairie, Richland, Roosevelt
Rosebud, Sheridan, Treasure, Valley, Wibaux

Area II Agency on Aging

Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,
Musselshell, Petroleum, Stillwater, Sweetgrass, Wheatland
Yellowstone

Areas III, VIII, X Agencies on Aging

Blaine, Chouteau, Glacier, Liberty, Pondera, Teton, Toole,
Cascade, Hill

Areas IV & V Agencies on Aging

Broadwater, Gallatin, Jefferson, Lewis & Clark, Meagher, Park
Beaverhead, Deer Lodge, Granite, Madison, Powell, Silver Bow

Areas VI, IX & XI Agencies on Aging

Lake, Lincoln, Mineral, Sanders, Flathead, Missoula, Ravalli

Certified Regional/Local Ombudsman
& Friendly Visitors
September 2008

AREA I AGENCY ON AGING
PO BOX 1309
GLENDIVE MT 59330
(406) 377-3564

Serving the counties of: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux.

<p>Contact: Kelly Moorse</p> <p><u>Regional Ombudsman-vacant</u> PO BOX 1309 Glendive MT 59330 (406) 377-3564 kmoorse@mt.gov</p>	<p>Sheila Keller <u>Local Ombudsman</u> PO Box 1309 Glendive, MT 59330 (406) 377-3564 sheila@aemt.org</p> <p>Serving Dawson and Wibaux counties</p>	<p>Marilyn Mischel <u>Local Ombudsman</u> PO Box 1309 Glendive, MT 59330 (406) 377-3564 marilyn@aemt.org</p> <p>Serving Dawson and Wibaux counties</p>
<p>Dave Swogger <u>Local Ombudsman</u> 18 N. 8th Street Miles City MT 59301 (406) 234-8028 (406) 234-0193 david@aemt.org</p> <p>Serving counties of Carter, Custer, Fallon, Powder River and Rosebud</p>	<p>Carmen King <u>Local Ombudsman</u> PO Box 771 Wolf Point MT 59201 (406) 525-3629 akfarm@midrivers.com</p> <p>Serving counties of Daniels, Richland, Roosevelt and Sheridan</p>	<p>Mary Russell <u>Local Ombudsman</u> PO Box 731 Glasgow MT 59230 (406) 228-9751 mary@aemt.org</p> <p>Serving counties of Phillips and Valley</p>

**AREA II AGENCY ON AGING
PO BOX 127
ROUNDUP, MT 59072
(406) 323-1320**

Serving the counties of: Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,
Musselshell, Petroleum, Stillwater, Sweetgrass, Wheatland and Yellowstone

<p>Kathy Chaffee <u>Regional Ombudsman</u> Billings, MT 59105 (406) 256-6568 iaoaging@usadig.com</p>	<p>Ardys Dougherty <u>Local Ombudsman</u> Yellowstone County Council on Aging 1603 Grand Avenue E-17 Billings, MT 59101 (406) 259-1580 yccoaomb@imt.net Serving community of Billings</p>	<p>Melanie Fischer <u>Local Ombudsman</u> Yellowstone County Council on Aging 1603 Grand Avenue E-17 Billings MT 59101 (406) 259-1580 yccoarc41@imt.net Serving St. John's facilities</p>
<p>Gertrude Koch <u>Local Ombudsman</u> 1103 Clark Avenue Billings MT 59102 (406) 259-7019 koch360@bresnan.net Serving the The Vista at St.John's</p>	<p>Dick Fritzler <u>Local Ombudsman</u> 1700 Lobo Drive Laurel MT 59457 (406) 628-6267 lobofritz60@yahoo.com Serving community of Laurel</p>	<p>Sue Bailey <u>Local Ombudsman</u> Yellowstone County Council on Aging 1603 Grand Avenue E-17 Billings MT 59101 (406) 259-5212 yccoasb@imt.net</p>
<p>Linda Bainter <u>Local Ombudsman</u> PO Box 1731 Big Timber, MT 59011 (406) 932-5128 bainlynn_49@hotmail.com Serving Sweetgrass and Wheatland Counties</p>	<p>Louie Strand <u>Local Ombudsman</u> PO Box 1332 Big Timber, MT 59011 (406) 932-5128 lstrand@cablemt.net Serving Sweetgrass and Wheatland Counties</p>	<p>Marcy Brookie <u>Local Ombudsman</u> PO Box 127 Roundup, MT 59072-0127 (406) 323-1320 mbrookie@midrivers.com</p>

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<p>Kathy Chaffee <u>Regional Ombudsman</u> Billings, MT 59105 (406) 256-6568 iaoaging@usadig.com</p>	<p>Kay Pegg Fergus County Council on Aging <u>Local Ombudsman</u> 307 Watson Lewistown, MT 59457 (406) 535-7486 kay@fcco.net Serving Fergus County</p>	<p>Nancy Fry-Moline Fergus County Council on Aging <u>Local Ombudsman</u> 307 Watson Lewistown, MT 59457 (406) 535-7486 nancy@fcco.net Serving Fergus County</p>
<p>Melinda Niemann Fergus County Council on Aging <u>Local Ombudsman</u> 307 Watson Lewistown, MT 59457 (406) 535-7486 melinda@fcco.net Serving Fergus County</p>	<p>Joni Schaff Friendly Visitor PO Box 5414 Custer, MT 59024 (406) 861-1171 jcsoa@imt.net Serving Heritage Acres: Assisted Living and Nursing Home in Hardin, MT</p>	<p>Karen Ulrickson Carbon County Council on Aging <u>Local Ombudsman</u> PO Box 197 Joliet MT 59041 (406) 962-3800 ccha@wtp.net Serving Carbon and Stillwater Counties</p>

**AREA IV AGENCY ON AGING
PO BOX 1717
HELENA MT 59624
(406) 447-1680**

Serving the counties of: Broadwater Gallatin, Jefferson,
Lewis & Clark, Meagher, Park

<p>Mary Ann Hayes <u>Regional Ombudsman</u> PO Box 1717 Helena MT 59624 (406) 457-7376 (406) 459-3473 (CELL) mhayes@rmdc.net</p>	<p>Jeannie Downs <u>Local Ombudsman</u> Area IV Agency on Aging PO Box 1717 Helena MT 59624-1717 457-7349 jdowns@rmdc.net</p> <p>Serving Lewis and Clark and Jefferson County</p>	<p>Peggy Tombre <u>Local Ombudsman</u> Bozeman Senior Center 807 N Tracy Bozeman MT 59715 (406) 522-8976 ptombre@montanadsl.net</p> <p>Serving Gallatin and Park County</p>
<p>Pam Cooper <u>Local Ombudsman</u> PO Box 1563 Bozeman, MT 59771 (406) 581-6309 pamelac@montanadsl.net</p> <p>Serving Gallatin and Park County *pending Ombudsman Certification</p>		<p>Glen Zehntner <u>Friendly Visitor</u> 4383 HWY 12 White Sulpher Springs MT 59645 (406) 547-3433</p> <p>Serving Meagher County</p>

**AREA V AGENCY ON AGING
305 W MERCURY SUITE 212
BUTTE MT 59701
(406) 782-5555**

Serving the counties of: Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow

Mary Ann Hayes
Regional Ombudsman
PO BOX 1717
Helena MT 59624
(406) 457-7376
mhayes@rmdc.net

Erin Garlinghouse
Local Ombudsman
305 W. Mercury #307
Butte, MT 59701
(406) 782-5555
erinareav@bigskyhsd.com

Sally Sandell
Local Volunteer
Ombudsman
PO Box 909
Ennis MT 59729
(406) 682-4788
sandells@3rivers.net

Serving Beaverhead, Deer Lodge, Grant,
Powell and Silver Bow counties

Serving Madison County

**AREA VI AGENCY ON AGING
110 MAIN STREET, SUITE#5
POLSON MT 59860
(406) 883-7284**

Serving the counties of: Lake, Lincoln, Mineral, and Sanders

<p>Vanessa Fitchett <u>Regional Ombudsman</u> AREA VI AGENCY ON AGING 110 Main St. Suite #5 Polson MT 59860-2316 (406) 883-7284 ombudsman@area6aging.org</p>		<p>Joyce Schmitz <u>Local Ombudsman</u> 110 Main St. Suite #5 Polson MT 59860-2316 (406) 883-7284 ombudsman2@area6aging.org Serving Lake County</p>
<p>Vicky Carrott <u>Local Ombudsman</u> PO Box 405 St. Regis MT 59866 (406) 649-7152 seniorvcarrott@blackfoot.net Serving Mineral County</p>	<p>Nancy Jo Howarth <u>Local Ombudsman</u> 2 Rose Woods Lane Noxon MT 59853 (406) 847-2767 nancyjo@blackfoot.net Serving Sanders County</p>	<p>Betty Challinor <u>Local Ombudsman</u> PO Box 1493 Libby MT 59923 (W)(406) 293-4600 (H) (406) 293-5004 bettyc@montanasky.us Serving Lincoln County</p>

**AREA III, VIII and Area X AGENCY ON AGING
501 BAY DRIVE
GREAT FALLS MT 59401
(406) 454-6990 or 1-800-266-4190**

**Serving the Counties of Blaine, Chouteau, Glacier, Liberty,
Pondera, Teton, Toole, Cascade, Hill**

<p>Alana Kietzman <u>Regional Ombudsman</u> 300 N. Virginia Suite 301 Conrad MT 59425 (406) 271-4191 1-800-266-4190 akietzman@3rivers.net Serving Blaine, Cascade, Chouteau and Hill Counties</p>	<p>Duane Cargill <u>Local Ombudsman</u> 501 Bay Drive Great Falls MT 59401 (406) 454-6990 1-800-266-4190 dcargill@co.cascade.mt.us Serving Cascade and Chouteau County</p>	<p>Dawne Stokes <u>Local Ombudsman</u> 300 N. Virginia, Suite 301 Conrad MT 59425 (406) 271-4191 arowhawk@3rivers.net Serving Glacier, Liberty, Pondera, Teton, and Toole County</p>
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AREA IX AGENCY ON AGING
160 KELLY ROAD
KALISPELL MT 59901-5143
(406) 758-5737
Serving Flathead County

Vanessa Fitchett
Regional Ombudsman
AREA VI AGENCY ON
AGING
110 Main St Suite #5
Polson MT 59860-2316
(406) 883-7284
ombudsman@area6aging.org

Susan Kunda
Local Ombudsman
Program Manager
160 Kelly Road
Kalispell MT 59901-5143
(406) 758-5737
skunda@co.flathead.mt.gov
Serving Flathead County

**AREA XI AGENCY ON AGING
MISSOULA AGING SERVICES
337 STEPHENS
MISSOULA MT 59801
(406) 728-7682**

Serving Missoula and Ravalli counties

<p>Vanessa Fitchett <u>Regional Ombudsman</u> AREA VI AGENCY ON AGING 110 Main St. Suite #5 Polson MT 59860-2316 (406) 883-7284 ombudsman@area6aging.org</p>	<p>Bernie O'Connor <u>Elder Services Program Manager</u> AREA XI AGENCY ON AGING 337 Stephens Avenue Missoula MT 59801 (406) 728-7682 boconnor@missoulaagingservices.org</p>	<p>Renee' Labrie <u>Local Ombudsman</u> 337 Stephens Avenue Missoula MT 59801 (406) 728-7682 rlabrie@missoulaagingservices.org</p>
<p>Andrea Curtis <u>Local Ombudsman</u> 337 Stephens Avenue Missoula MT 59801 (406) 728-7682 assist@missoulaagingservices.org</p> <p>Serving Missoula County</p>	<p>Shelli Fortune <u>Local Ombudsman</u> 337 Stephens Avenue Missoula, MT 59801 (406)728-7682 help@missoulaagingservices.org</p> <p>Serving Missoula County</p>	<p>Patricia McConnell <u>Local Ombudsman</u> 337 Stephens Avenue Missoula, MT 59801 (406)728-7682 adrc@missoulaagingservices.org</p> <p>Serving Missoula County</p>
<p>Autumn Owings <u>Local Ombudsman</u> 337 Stephens Avenue Missoula MT 59801 (406) 728-7682 info@missoulaagingservices.org</p> <p>Serving Missoula County</p>	<p>Dick Blumberg <u>Friendly Visitor</u> 337 Stephens Avenue Missoula MT 59801 (406) 728-7682</p> <p>Serving Village Health Care</p>	

<p>Ray Martin <u>Local Ombudsman</u> Ravalli County Council on Aging 310 Old Corvallis RD. HAMILTON MT 59840 (406) 363-5690 rmartin@rcco.org Serving Ravalli County</p>		<p>Kathy Sital <u>Local Ombudsman</u> Ravalli County Council on Aging 310 Old Corvallis RD. HAMILTON MT 59840 (406) 363-5690 ksital@rcco.org Serving Ravalli County</p>
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