

QUALITY LIFE CONCEPTS INC. PART C 2005-2006 ANNUAL PERFORMANCE REPORT OVERVIEW

The Office of Special Education Program (OSEP) monitors states to ensure that Part C services are in accordance with the Individuals Disability Education Act (IDEA) 2004. As part of this monitoring process Montana was required to submit a six year State Performance Plan (SPP). Within this plan OSEP had 14 indicators for which Montana set targets, collected data, and indicated how Montana will ensure that Part C services are being provided in accordance with Federal and State Regulations; thus ensuring that families and children are receiving high quality Part C supports and services. Montana will report on 13 of the 14 indicators, because Indicator 12 does not apply to Montana's Part C services.

Montana's targets were set by a variety of stakeholder groups to include: MT's ICC Family Support Service Advisory Council (FSSAC), seven Regional Part C service providers, Parent's Lets Unite for Kids (PLUK), and a variety of other councils involved with individuals with developmental disabilities.

OSEP approved Montana's 2005-2010 SPP. Each year in February, Montana is required to submit an Annual Performance Report (APR) to OSEP. Data is collected annually from the seven regional Part C service providers. Monitoring is conducted by the lead agency for providing Part C services through the Department of Public Health and Human Service (DPHHS), Developmental Disabilities Program (DDP) using the Montana Comprehensive Evaluation Tool, 618- Child Count Data collected on December 1st, Family Support Specialist (FSS) certification process, and additional data collected by DDP. The data collected reflects the 13 indicators from the SPP. The purpose of this information is to help the state and seven Regional Part C service providers identify areas that need improvement and create a plan to address concerns and/or ways to continue to provide high quality Part C services to families and children.

Quality Life Concept (QLC) is one of the seven regional Part C service providers in Montana. This document will report QLC's data for the Federal Fiscal Year 2005-2006 for each of OSEP's indicators and compare their data with the State's data and targets for the APR, 2005 (July 1, 2005 – June 30,2006) and the 618 Child Count (Dec. 1, 2005). Census data used for Indicators 5 and 6 comes from the Juvenile Justice website (<http://www.ojjdp.ncjrs.gov/ojstatbb/ezapop/>) for each region population estimates as instructed by OSEP.

7 of the 13 indicators are appropriate for comparison they are Indicators 1, 2, 5,6,7,8, and 14.

- QLC met or exceeded 7 of the 7 indicators (1, 2, 5, 6, 7, 8, & 14). The other 6 of the indicators (3, 4, 9, 10, 11, & 13) did not apply to them or data will be collected for future APRs.

QLC'S 2005-2006 APR

Director: Jan Cahill

Address: 215 Smelter Ave NE
Great Falls, MT 59404

Phone: 406-452-9531

DDP Region: II

Montana Counties served: Blaine, Cascade, Chouteau, Glacier, Hill, Liberty, Pondera, and Teton

ANNUAL PERFORMANCE REPORT INDICATOR	STATE TARGET	STATE STATUS	QLC STATUS
1: Percent of infants and toddlers with IFSPs who receive the early intervention services on their IFSPs in a timely manner	100%	100%	100%
2: Percent of infants and toddlers with IFSPs who primarily receive early intervention services (Part C) in the home or programs for typically developing children.	93%	90.7%	97%
3: Percent of infants and toddlers with IFSPs who demonstrate improvements: A. Positive social-emotional skills (including social relationships) B. Acquisition and use of knowledge and skills (including early language/communication; and C. Use of appropriate behaviors to meet their needs.	Targets will be reported in APR 2010	NA	NA
4: Percent of families participating in Part C who report that early intervention services have helped the family: A. Know their rights; B. Effectively communicate their children's needs; and C. Help their children develop and learn.	Targets will be reported in APR 2008.	NA	NA
5: Percent of infants and toddlers birth to 1 with IFSPs .	1.58%	1.33%	2.16%
6: Percent of infants and toddlers birth to 3 with IFSPs.	2.21%	2.13%	2.65%
7: Percent of eligible infants and toddlers with IFSPs for whom an evaluation and assessment(s) and an	100%	97.14%%	100%

initial IFSP meeting conducted within Part C's 45-day timeline.			
8: Percent of all children exiting Part C who received timely transition planning to support the child's transition to preschool and other appropriate community services by their third birthday including: A. IFSPs with transition steps and service B. Notification to LEA, if child potentially eligible for Part B; and C. Transition conference, if child potentially eligible for Part B.	A. 100% B. 100% C. 100%	A. 94% B. 100% C. 96%	A. 100% B. 100% C. 100%
9: Percent of noncompliance corrected within one year of identification: A. # of findings of noncompliance. B. # of corrections completed as soon as possible but in no case later than one year from identification.	97.1% A. 1 B. 0	100%	NA
10: Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.	100%	100%	NA
11: Percent of full adjudicated due process hearing requests that were fully adjudicated within the applicable timeline.	100%	100%	NA
12: Percent of hearing requests that went to resolution sessions that were resolved through resolution session settlement agreements (applicable if Part B due process procedures are adopted).	NA	NA	NA
13: Percent of mediations held that resulted in mediation agreements.	0	Will set target when 10 or more requests for mediations have occurred.	NA
14: Local reported data (618, data collected for State Performance Plan, and Annual Performance Report	100%	100%	100%

*Montana's SPP and APR can be found at the following location: <http://www.dphhs.mt.gov/fssac>

Explanation of SPP/APR Indicators and Hi-Line Homes Program Inc.'s APR Data

Indicator 1. Infants and toddlers receive Part C services in a timely manner:

- Montana defines "timely" as services being provided within 30 days of the parent(s) signing the IFSP and/or Part C service(s) scheduled to be provided within the first 30 days.
- QLC's monitoring data indicate a 100% compliance.

Indicator 2. Infants and toddlers with IFSPs primarily receive Part C services in the home or programs for typically developing children:

- This indicator helps identify where children are primarily receiving services and the goal is to provide Part C services in the home or where typically developing children would receive services.
- This indicator at times can be challenging because of the shortage of Speech Therapists, Occupation Therapists, etc.
- QLC's child count data indicated 100% of the children served on the child count data received Part C services in the home or programs for typically developing children.

Indicator 3. Percent of infants and toddlers with IFSPs who demonstrate improved:

- A. Positive social-emotional skills (including social relationships);**
- B. Acquisition and use of knowledge and skills (including early language/communication); and**
- C. Use of appropriate behaviors to meet their needs.**
 - Indicator #3 is a new indicator added just this year. Targets will be set in the APR for 2010.

Indicator 4. Percent of families participating in Part C who report that early intervention services have helped the family:

- A. Know their rights;**
- B. Effectively communicate their children's needs; and**
- C. Help their children develop and learn**
 - Targets will be report in the APR for 2008.

Indicator 5. Infants, birth to 12 months with an IFSP:

- This data was taken from the 618-Child Count, which is an unduplicated count that OSEP requires Montana to collect on December 1st of each year. All children with an IFSP being served on that day are included in the count, although the actual number of children served during the year may be different.
- The data that was used for QLC was the number of infants and toddlers, birth to 12 months of age who are receiving Part C services in the Region divided by the total number of infants and toddlers, birth to 12 months of age who live in the Region's service area. (42/1938= 2.17%)

Indicator 6. Infants and toddlers birth to 36 months with an IFSP:

- This data was taken from the 618-Child Count, which is an unduplicated count that OSEP requires Montana to collect on December 1st of each year. All children with an IFSP being served on that day are included in the count, although the actual number of children served during the year may be different.
- The data that was used for QLC was the number of infants and toddlers, birth to 36 months of age who are receiving Part C services in the Region divided by the total number of infants and toddlers, birth to 36 months of age who live in the Region's service area. (150/5671= 2.65%)

Indicator 7. Eligible infants and toddlers with an IFSP for whom an evaluation and assessment(s) and an initial IFSP meeting conducted within Part C's 45-day timeline.

- From the time an agency receives a referral, they have 45 days to complete evaluations and assessments to determine if the child is eligible and if the child is eligible to hold an initial IFSP meeting. If the 45-day timeline was not met, there needs to be documentation of why the 45-day time line was not met.
- QLC's monitoring data indicate a 100% compliance.

Indicator 8. All children exiting Part C who received timely transition planning to support the child's transition to preschool and other appropriate community services by their third birthday including:

- A. IFSPs with transition steps and service**
 - This is all children who exit Part C services even those who are not eligible for Part B, need to have in their IFSP's transition steps and services identified.
- B. Notification to LEA, if child potentially eligible for Part B; and**
 - The LEA, is the school district in which the child lives. Notification is done usually through the means of a letter.
- C. Transition conference, if child potentially eligible for Part B.**
 - A transition conference needs to be held for all children who exit Part C, who are potentially eligible for Part B. If a transition conference was not held, there needs to be documentation as to why it did not occur.

- QLC's monitoring data indicate a 100% compliance.

Indicator 9. Noncompliance corrected within one year of identification:

A. # of findings of noncompliance.

B. # of corrections completed as soon as possible but in no case later than one year from identification.

- Noncompliance is if during one of the methods of monitoring completed by DDP an agency is found to have a systemic issue(s) in meeting the requirements for IDEA. When an issue(s) is identified was it corrected within a year timeframe.
- Noncompliance issues were not found with QLC through any of the monitoring processes, so this indicator does not apply.

Indicator 10. Signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular compliant.

- A signed written complaint is the process when an individual or organization files a signed complaint with the DDP director in regards to resolving any complaint that raises systemic issues concerning a violation of a requirement or regulations of Part C of the IDEA.
- QLC did not have any signed written complaints, so this indicator does not apply.

Indicator 11. Full adjudicated due process hearing requests that were fully adjudicated within the applicable timeline.

- Procedures are based on the components that are appropriate for Part C that are mandated based on Montana's Office of Public Instruction's (OPI) rules concerning special education due process. The request must be made in writing to the Director of DDP. It is a formal process for settling disputes before an impartial hearing officer.
- QLC did not have any fully adjudicated due process hearing requests, so this indicator does not apply.

Indicator 12. Hearing requests that went to resolution sessions that were resolved through resolution session settlement agreements (applicable if Part B due process procedures are adopted).

- This indicator does not apply to Montana

Indicator 13. Mediations held that resulted in mediation agreements.

- Mediation may be requested if a parent and the Part C agency are unable to resolve a dispute or complaint about decisions regarding provision of appropriate early intervention services to a child and the child's family. Both parties have to agree to participate and the request must be made in writing to the Director of DDP.
- QLC did not have any request for mediation, so this indicator does not apply.

Indicator 14. Local reported data (618, data collected for State Performance Plan, and Annual Performance Report

- This indicator is to ensure that data is being collected in a timely, reliable, and valid manner.
- QLC's data was submitted on time and according to guidelines for data collection.