

## Service Policy — Co-Occurring Disorders

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Policy Name: Welcoming

Original Date: March 1, 2006

Revised Date: \_\_\_\_\_

Department Approval:   
AMDD Administrator

Date: 3-8-06

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Each program providing mental health and/or substance abuse services to the residents of Montana shall provide a safe and welcoming environment. This will assure that any individual seeking services will feel accepted and respected no matter the reason for which they are seeking help. The physical, technological and professional environment should be sensitive to issues of compromised capacity, gender, ethnicity and multiple needs.

Each program shall adopt specific policies and practices that engage all potential clients into service. Our policy is that all clients can be helped through timely assessment, collaboration and active referral.