

Temporary Assistance for Needy Families: Strategic Planning

October 15th, 2014

Introductions

○ LAST meeting-Thursday, November 20th

Today's Agenda

Today's Agenda

Final report: TANF focus groups and surveys

Finalize purpose and guiding principles

Brainstorming session with contractors: Service Delivery Re-Design

Service Delivery Redesign Recommendations

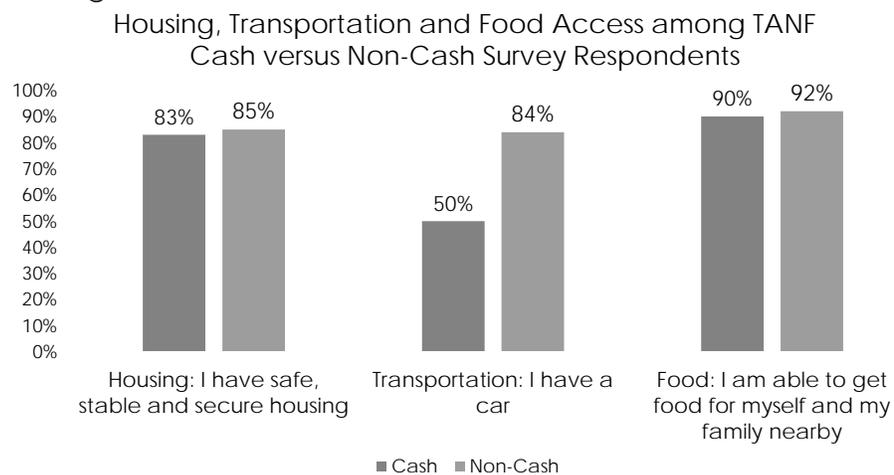
Strategic Plan Recommendations

Key findings: TANF Executive Summary

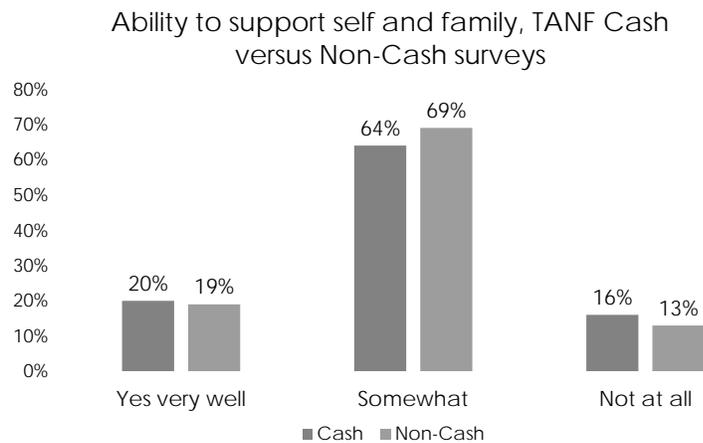
Key Finding

Cash and non-cash participants experience significant barriers and struggle to meet basic needs.

Basic Needs



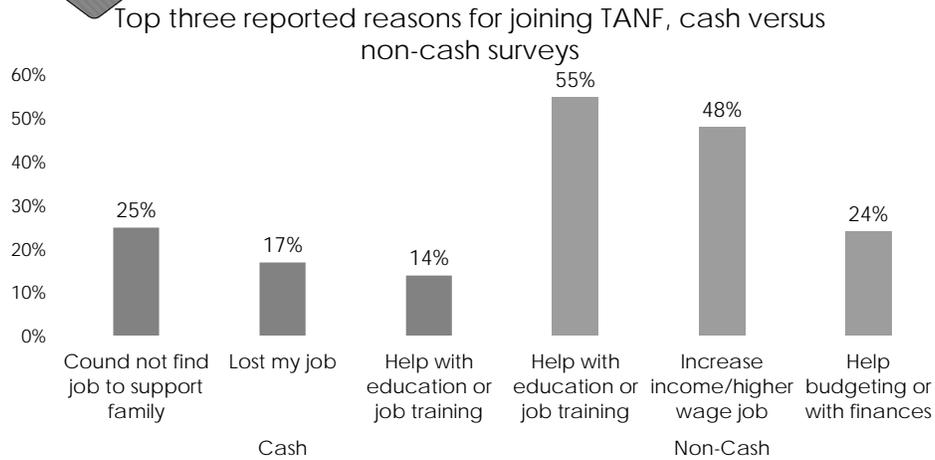
Ability to support self and family



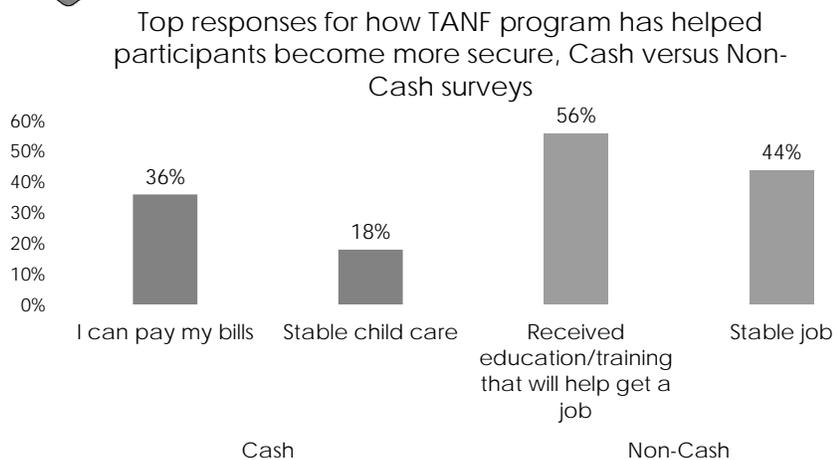
Key Finding

The TANF Cash Assistance Program is less structured to address participant barriers

Program Experience: Reason for joining



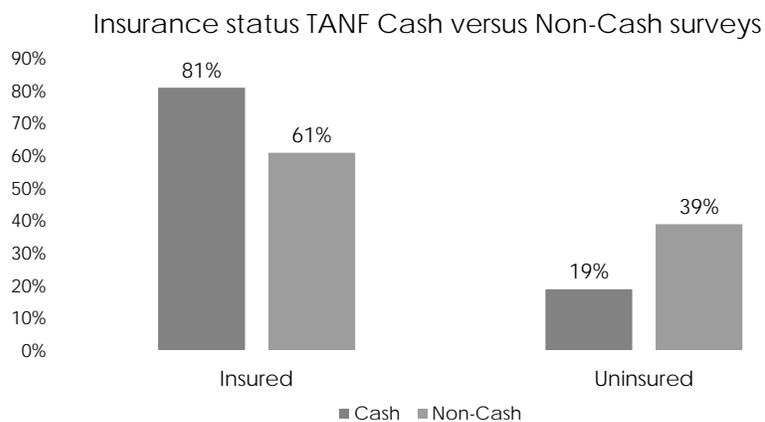
Program Experience: How program helped become more secure



Key Finding

TANF Cash Assistance Program participants access other supports at higher rates and are less likely to be employed

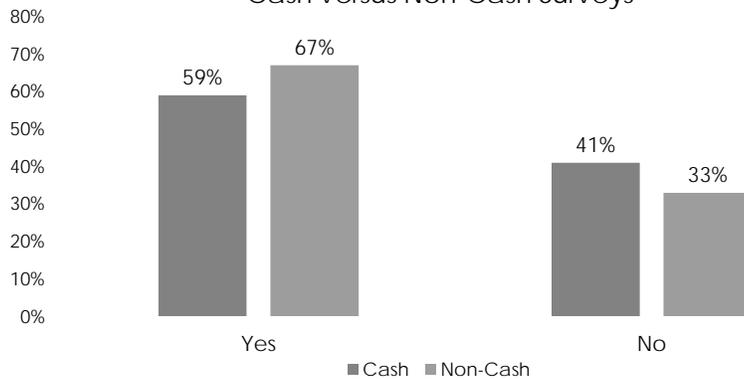
Insurance status



All but one insured cash client had Medicaid, compared to only 43% of non-cash clients with insurance

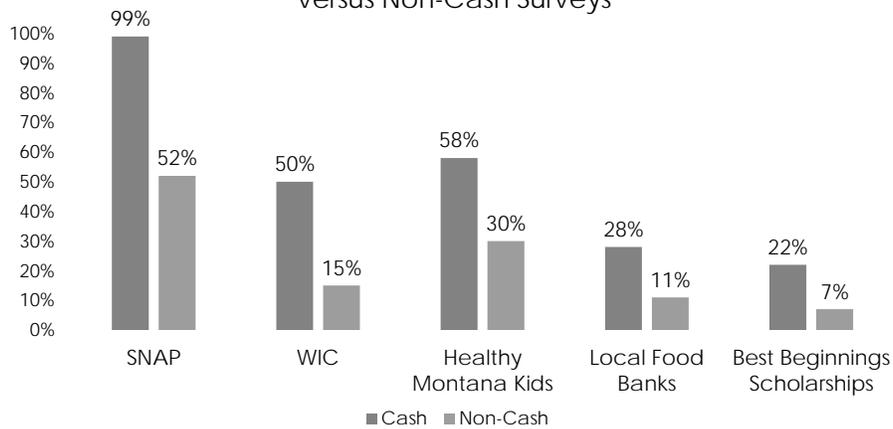
Medical Debt

Reported Health or Medical Related Debt, TANF
Cash versus Non-Cash Surveys



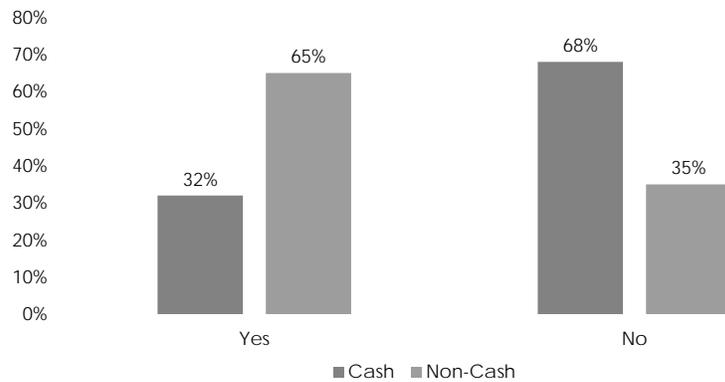
Utilization of other safety net services

Utilization of other Safety Net Programs, TANF Cash
versus Non-Cash Surveys



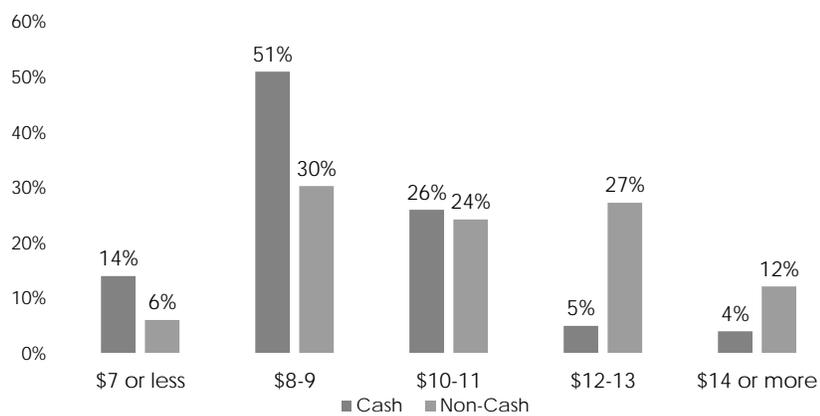
Employment Status

Employment status: Cash versus Non-Cash TANF surveys



Hourly Wage

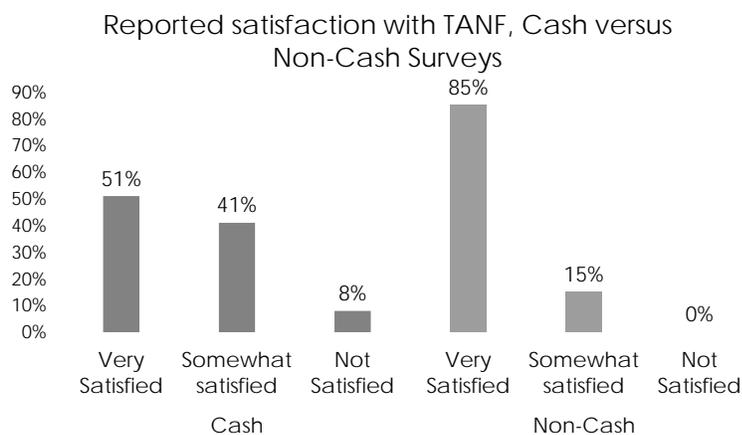
Hourly Wage TANF Cash versus Non-Cash Surveys



Key finding

TANF non-cash programs perceived to better support participants compared to TANF Cash Assistance Program

Satisfaction with TANF program



Key finding

TANF Cash Assistance does not work well for Native Americans on reservations or transitioning off reservations

Discussion

Consensus decision making



Consensus decision making

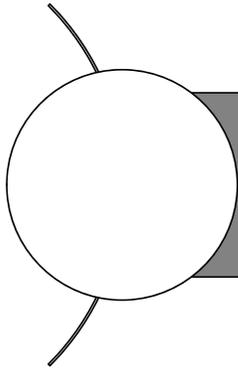
Understand consent

Outline what needs to be decided

Apply final decision rule

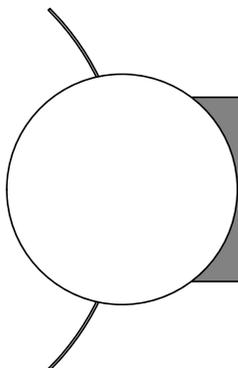
Implement

TANF Purpose



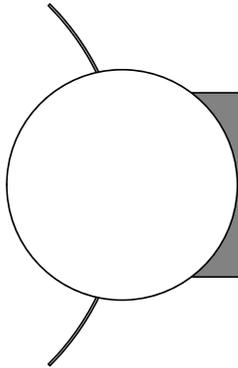
The purpose of the Montana TANF program is to meet the basic needs and maximize the well-being of children and families experiencing poverty in order to provide them with the tools and education to move into sustainable financial independence.

TANF Guiding Principles



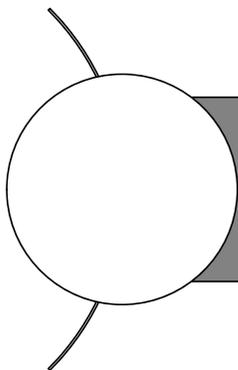
1. Provide direct services to families experiencing poverty, focusing the most resources on low or no income families with the greatest need while seeking to serve as many low income families as possible

TANF Guiding Principles



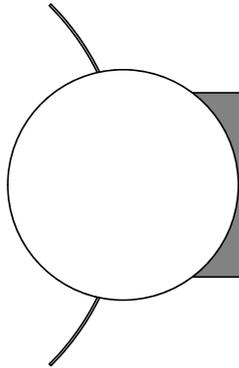
2. Address the needs of children in a developmentally appropriate way, prioritizing policies and programs that strengthen families

TANF Guiding Principles



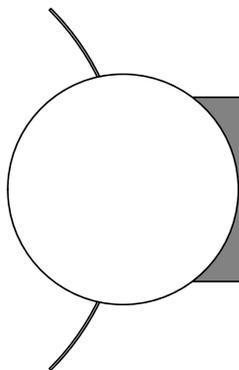
3. Develop a client-oriented, customer service approach that helps families easily navigate the system, treats clients with dignity and respect, and acknowledges each individual's unique strengths and circumstances

TANF Guiding Principles



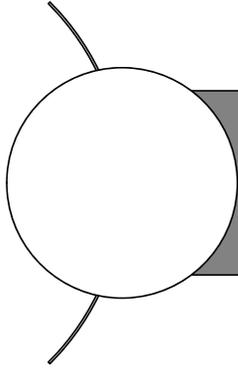
4. Allow flexibility for families to direct the services needed to remove barriers to physical and economic security

TANF Guiding Principles



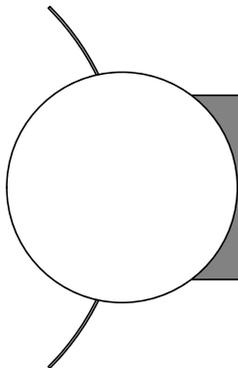
5. Integrate with other safety net services so that family's real needs are effectively and efficiently addressed and services are not duplicated

TANF Guiding Principles



6. Provide services that strategically move families to sustainable financial independence, providing the tools to ensure long term stability after leaving the program

TANF Guiding Principles



7. Utilize a transparent, structured decision making process that prioritizes services that prove to be effective

Did we miss anything?

○ Should any of these statements be revised? Should anything be added or removed?

Reaching consensus on purpose and guiding principles

Understand consent

Outline what needs to be decided

Apply final decision rule

Implement

Criteria for decision making: Does recommendation...

- Align with guiding principles
- Follow from the data gathered and recommendations from TANF participants
- Support use of best/evidence based practices where available
- Provide an overarching framework for the Department while still allowing administrative discretion
- Follow federal and state regulations
- Other?

Reaching consensus on criteria for recommendations

Understand consent

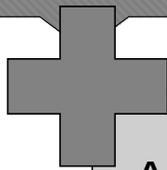
Outline what needs to be decided

Apply final decision rule

Implement

Fishbowl

Responding to Fish Bowl



Areas of
agreement

Areas of
concern

What would you add?

Based on what you have heard, draft recommendations for SERVICE DELIVERY

USE THE CRITERIA TO HELP SHAPE YOUR THINKING

- Align with guiding principles
- Follow from the data gathered and recommendations from TANF participants
- Support use of best/evidence based practices where available
- Provide an overarching framework for the Department while still allowing administrative discretion
- Follow federal and state regulations